

NEIGHBORHOOD PROBLEMS - WHERE TO CALL *Updated 8/24/09*

City Services

Air Quality/Odor Control.....	444-6015 / 444-6016	Environmental Svcs.
Alarm Registrations.....	444-6263	City Finance
Alley Maintenance	444-4919	Street Maintenance
Building Permits.....	444-5380	
Building Inspections (construction related)	444-5350	
Cars, Junk Trailers on Public or Private Property	444-5555	Mayor's Hotline
Chuck Holes, Debris, Litter Blocking Street, Curb Repairs	444-4919	Street Maintenance
City Council.....	444-5520	
City Parks, Pools, Golf Courses or Recreation Center Problems.....	444-5900	Parks & Rec. Dept.
City Services Information or Complaints	444-5555	Mayor's Hotline
Code Enforcement/Planning	444-5371	
Compost.....	444-6665	Public Works
Driveway/Curb Cut Permits.....	444-4978 / 444-5101	Public Works
Issued by	444-5214 or 444-5380	Planning
Empty Bldgs., Vacant Houses, Deteriorated Bldgs., Occupied Dilapidated Houses.....	444-5555	Mayor's Hotline
Garbage Collection/Recycling/Complaints/Information	444-5238	Quality Control
Hate Crimes	444-4283 (444-HATE)	Police Dept.
Historic Preservation.....	444-5770	Planning
Housing Discrimination, Civil Rights Violations	444-5055	Human Relations
Mayor's Hotline	444-5555	
Mayor's Hotline TTY/TDD	996-8490	
Mayor's Office	444-5000	
"No Parking" or Other Signs.....	444-5160	Traffic Engineering
Nuisance Vehicles (Dead Storage on Street or Lawn, Off Pavement	444-5555	Mayor's Hotline
Auto Litter Improperly Licensed)		
Parks and Recreation	444-5900	
Public Works Department	444-5220	
Sewer Problems.....	444-5332	Sewer Maintenance
Sidewalks Broken or Obstructed.....	444-5281	Construction Division
Sign Ordinance Information	444-5362 / 444-5364	P & I
Snow Removal Complaints (24 Hour Line)	444-4919	Street Maintenance
Speed Bumps	444-5250	
Street Construction Problems or Complaints	444-5109	Public Works
TDD	444-5034	
Tenant-Landlord Discrimination	444-5055	Human Relations
Traffic Signal Not Working	444-5160	Traffic Engineering
Trailers or Cars Parked on Front Lawns	444-5555	Mayor's Hotline
Tree Limbs/Hedges Blocking View of Traffic.....	444-5925	Parks Maintenance
Trees, Downed Limbs on City Right-of-Way	444-4919	Street Maintenance
Trees Marked with an "X"	444-5925	Parks Maintenance
Unsafe or Dangerous Building or House.....	444-5555	Mayor's Hotline
Vehicle Already Towed	444-5782 / 444-5783	Impound Lot
Weeds Over 18", Yard Litter	444-5910	Weeds & Litter
Zoning Enforcement.....	444-5371	Planning Department
Zoning Information	444-3426	Planner's Desk

Public Safety

Arson Hotline	444-3473	
Business Watch	444-6518	

Crime Prevention Specialists
 NE Area.....444-3367 NW Area.....444-6478
 SE Area.....444-7743 SW Area.....444-7928
 Community Resource Center (CRC)...10245 Wiesman Dr. (N of 103 & Fort St.)444-4873
 Crime in Progress Communications Dept.....911
 Crimestoppers.....444-STOP
 Criminal Investigation Bureau, Omaha Police Dept444-5652
 North Investigations..... (Follow up on crimes occurring North of Dodge).....444-5696
 South Investigations(Follow up on crimes occurring South of Dodge).....444-5590
 Domestic Violence, Omaha Police Dept.444-5825
 Fire Department Public Education & Affairs Bureau (includes Smoke Detector Installation & Operation
 Detector Home Safe)444-3560
 Gang Unit, Omaha Police Dept.....444-5990
 Graffiti to Report..... Mayor’s Hotline 444-5555
 Narcotics Unit, Omaha Police444-5680
 Neighborhood Watch Program.....444-5772
 Non-Emergency Police Dept. LineCentral Headquarters, 505 S. 15 St.....444-5600
 Non-Emergency Police Dept., to make a “Crime Report over the Phone”Telephone Response
 Unit.....444-4877

Precinct Captains

 Northeast...4316 N. 30...(30 & Taylor).....444-6916Northwest....10245 Wiesman
 Dr.....444-7555
 Southeast...2475 Deer Park Blvd...(25 & Vinton)...444-4041Southwest...9864
 M.....444-6116
 Special Victims Unit (...Sexual Assaults/Child Victim)444-5636
 Traffic Unit, Omaha Police444-5860
 Vice Squad.....444-5680
 Victim Witness (Misdemeanors).....444-4597

General

Animal Control (Strays, Bites, Sick or Injured Animals, Barking Dogs,
 or Dead Animals 444-7800 Humane Society
 Before You Dig..... 344-3565 / 1-800-642-8434
 City of Omaha Handgun Ordinance896-0454
 Community Support/Energy Assistance Programs (OPPD).....636-3654
 Concealed Carry Handgun Training.....896-0454
 Cox Cable TV Complaints..... 444-4567 City Council
 Community Services/First Call for Help 211 United Way
 Events HOTLINE444-6800
 Gas Leaks, Water Line Breaks, or Fire Hydrants (Emergency) 504-7777 MUD
 Handicap Parking Stickers.....444-7103 County Treasurer
 Housing Discrimination (Fair Housing Center)934-6675
 Keep Omaha Beautiful.....444-7774
 Poison Control Center..... 1-800-222-1222
 Rats, Raw Garbage, Open Refrigerator/Freezer in Yard/Mosquitoes.....444-7481 Douglas Co. Health
 Safe Communities Efforts8896-0454
 State Ombudsman (Information)..... 1-800-742-7690 (Toll Free)
 Street Lights Out/Electrical Wires Down 1-800-554-6773 OPPD
 Tenant/Landlord Legal Issues..... 348-1060 Legal Aid Society
 Traffic Citation Dismissal.....896-0454

City of Omaha’s Web Page: www.ci.omaha.ne.us or www.cityofomaha.org

Mayor’s Hotline Web Page: www.cityofomaha.org/departments/mayor/Hotline/hotline.htm

Douglas County

Assessors Office444-7060

Birth and Death Certificates444-7204

Douglas County Parks – Environmental Services.....444-6362

Douglas County Switchboard.....444-7000

Drivers’ License Testing Locations

 4107 S. 24th Street.....595-2039

 7414 N. 30th Street595-2040

 2912 N. 108th Street595-3106

 5306 S. 136th Street.....595-2424

 Testing Hours: Monday – Friday 8:00 - 4:00

 411 N. 84th Street (renewals only – no testing).....595-2038

Health Department Information Line / Directory444-7476

Homestead Exemption From Property Taxes444-7185 County Assessor

Insurance444-6099

Landfill Office and Information238-2970

Marriage License – County Clerk.....444-7143

Parks and Trails Maintenance.....444-6362

Property Taxes.....444-7272

Register of Deeds/Property Ownership.....444-7194

Sanitation (Wells and Septic Systems)444-7485

Sheriff’s Vehicle Inspection Station – 8338 Chicago Street444-7532

Surveyor – Engineer Office (County Roads/Projects)444-6372

Treasurers Office444-7280